

# SO HOW MUCH DO I ACTUALLY PAY? All ABOUT fee relief



At Extend we understand that child care entitlements can be quite confusing. This information will help you work out what you will be paying to send your child(ren) to Extend Outside School Hours Care.

There are **two types** of fee relief. You may be eligible for one or both:

**Did you know?** You can now choose to have your 50% Child Care Rebate as an upfront fee reduction!



The **50% Child Care Rebate (CCR)** - NOT income tested. Most families are eligible for this entitlement.

There are 4 options for receiving this CCR:

1. NEW: As an upfront fee reduction administrated by your service (Extend) on your fortnightly invoices.
2. NEW: Fortnightly payments from the Family Assist Office (FAO) direct to your own bank account.
3. Quarterly payments from the FAO direct to your bank account (this is most likely your current option)
4. A lump sum payment from the FAO once a year direct to your bank account.

**If you are ONLY eligible for this entitlement then your out of pocket expense is half of the fees.**

To illustrate what this means, allow us to introduce you to the Lopez family.



Amy (7), Mum, Joseph (4) & Dad

**Meet the Lopez family.** According to Centrelink they are considered **high income earners** as their family income per annum exceeds the threshold to receive the CCB. However, they are still eligible for the **50% Child Care Rebate (CCR)** because it is not income tested. For this financial year, the Lopez family have chosen the first option - as an upfront fee reduction, because it helps with their cashflow.

**Regardless of which option they choose, their out of pocket expense is 50% of the service fee.**

**Here's an example:**

Amy goes to After School Care every Monday which is \$22 per child per session. As the Lopez family have chosen to receive the CCR as an upfront fee reduction, this means that they pay \$11 upfront for this session, and receive no other entitlements later.

Now that you understand what the 50% CCR is and how it works, allow us to explain the other type of child care entitlement. Turn over the page...



**Need a translation?**  
Call the FAO on 13 12 02 for their multilingual service and state the language you require.



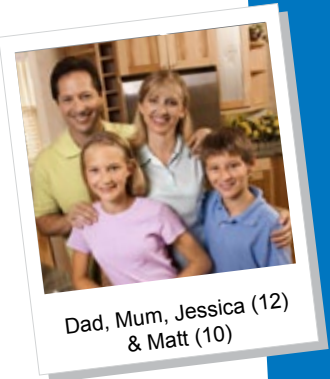
The **Child Care Benefit (CCB)** - income tested  
Families are assessed by Centrelink for this entitlement according to their income.

The CCB is an upfront % fee reduction administered by Extend on your fortnightly invoices. This % reduction is determined by Centrelink and depends on your family income. In addition to that, families will also get the 50% CCR on what they pay.

HOWEVER, families who choose to have their 50% CCR paid fortnightly (see option 1 and 2 from the first page) will have 15% of their CCR withheld if they are also eligible for CCB. This is to reduce any chances of reconciliation debt at tax time. After the end of the financial year, the CCR will be adjusted and the balance will be paid from the FAO.

The Cook family may help you gain a better understanding.

**Meet the Cook family.** According to Centrelink their family income per annum means they are eligible for the **Child Care Benefit (CCB)**. Based on their family income, the Family Assist Office have assessed their CCB percentage to be 80%. This means the Cook family pay a **reduced fee up front** based on this percentage. In addition, they also receive the 50% CCR, which they have also chosen to be an upfront fee reduction - just like the Lopez family.



Dad, Mum, Jessica (12) & Matt (10)

**In summary, they are eligible for both types of fee relief; the CCB and CCR.**

**Here's an example (approximate calculations)**

*Matt attended one day at school holiday program, which is \$65 per child per day. According to the Cook's CCB percentage of 80%, the reduced fee based only on their CCB is \$40. They are also entitled to half of this as a fee reduction (the 50% CCR), which would mean they would pay \$20. However, due to the 15% buffer from the FAO, dad paid \$23 for this session, and will get his \$3 back for this session at tax time.*

**HOW DO I KNOW what I'm eligible for?**

Call the Family Assist Office (FAO) on 13 61 50 to obtain your Customer Reference Number (CRN) for you and for each child attending. Centrelink will be able to tell you what percentage you're eligible for. To speak to them in a language other than English, call 13 12 02 for the FAO Multilingual service and quote the language in which you prefer to speak in. If your percentage is 0% (meaning you're not eligible for CCB) you can still get the 50% CCR!

**What DO I need to DO?**

Just remember to complete your CRN and DOB details on your registration/enrolment form for you and for each child attending (they are unique numbers). If you've already registered for the calendar year and can't remember if you completed those details, give us a call at the Extend Head Office and ask us if we have your CRN information. To select your option on receiving the 50% CCR, however, you will need to contact the FAO. This option will be applied for the entire financial year and cannot be changed until next financial year. If you would like to estimate what your out of pocket expense is, visit [extend.com.au/FeeRelief.aspx](http://extend.com.au/FeeRelief.aspx) for our online calculator or call us to get a quote.

Please note this information is accurate at time of publishing. Extend is not responsible for any Government regulatory changes that may affect the accuracy of the information as stated in this document (May 2011).